

Whistleblower Policy

Introduction

TDG Environmental (TDG) is committed to upholding a high standard of integrity, maintaining customer confidence, and promoting good corporate governance. Our Whistleblower Policy forms part of TDG's risk management framework.

A critical component of TDG's strategy is maintaining its reputation for delivering its services reliably and credibly. This means that TDG must put its reputation at the centre of everything it does.

Scope

This Policy applies to anyone who is employed by or works for entities within TDG, including employees (whether permanent, part-time, fixed-term, or casual), contractors, consultants, and directors.

Principles

You may have concerns about conduct within TDG that appears to you to be illegal, unethical, or otherwise improper, but you may feel apprehensive about raising your concerns because of the fear of possible adverse repercussions to you. This might be the case, for example, if your concerns relate to the conduct of your immediate manager.

This policy aims to make you feel confident about raising concerns internally, by offering a reporting and investigative mechanism that is objective, confidential, independent and protects you from reprisal or disadvantage.

Under this Policy:

- You are encouraged to report your concerns, whether openly or, if preferred, anonymously
- If you report your concerns, you will be afforded confidentiality unless you indicate (or the law requires) otherwise
- Concerns reported by you will be properly investigated with a view to establishing the truth and correcting any wrongdoing where possible
- You will be advised of the outcome of the investigation and any action taken as much as practicable.
- You will not be victimised or adversely affected because of your action in reporting your concerns, provided, of course, that there is a basis for your concerns, and that you have acted in good faith and without malicious intent.

All TDG employees have a responsibility to help detect, prevent, and report instances of suspicious activity or wrongdoing, referred to as a Reportable Matter. You are encouraged to raise concerns about any issue or suspicion of malpractice at the earliest possible stage with your immediate manager. Serious matters will then be escalated to senior management.

TDG is committed to ensuring that all employees have a safe, reliable, and confidential way of reporting any Reportable Matters. You should report a Reportable Matter under this Policy if you:

- Have previously reported a Reportable Matter and you are not satisfied with the response to your report; or

- Feel unable to raise the Reportable Matter with your manager, either because your manager is the subject of your report or because you have another reason to believe that your manager is unlikely to deal with the report properly.

A Reportable Matter is any concern (actual or suspected) about the following conduct, or the deliberate concealment of such conduct:

- Financial irregularity (including fraud against TDG or a customer or supplier),
- Corrupt conduct
- Criminal conduct
- Failure to comply with any legal or regulatory obligation
- Unfair or unethical dealing with a customer
- Unethical or other serious improper conduct, including breaches of TDG policies
- Misconduct, or an improper state of affairs or circumstances
- Danger to the public or the financial system
- Offence against any other law of the Commonwealth that is punishable by imprisonment for a period

Policy

How to Report

Any report under this Policy can be made to any of the following levels of management:

- To your immediate manager
- To one of TDG's Group Managers
- To the Group CEO

You may at any stage skip a person in the chain outlined above if that person is the subject of the report or if you have another reason to believe that the person is not likely to deal with the report properly.

While reports can be made anonymously if preferred, this may affect the ability to investigate the matter properly and to communicate with you about your report.

Nothing in this Policy should be taken as restricting you from reporting any matter or providing any information to a regulator (such as ASIC), or any other person in accordance with any relevant law, regulation or other requirement.

Action Following a Report

The person to whom you make a report under this Policy must do the following:

- Ensure that the matter is properly investigated by a person nominated for the purposes of this Policy as the Whistleblowing Investigations Officer (who may be one of TDG's Group Managers or some other independent and suitably qualified person nominated by the Group CEO)
- Provide the Board of Directors (and their Shareholders) with particulars of the report that has been made

If this person is not a Group Manager, he or she must advise the relevant Group CEO, who is then responsible for ensuring that the matter is properly investigated as described.

Investigation Process

The investigation processes will vary depending on the precise nature of the conduct being investigated. The purpose of the investigation is to determine whether or not your concerns are substantiated, with a view to TDG then rectifying any wrongdoing uncovered to the extent that this is practicable in all the circumstances.

The investigation will be thorough, objective, fair and independent of you, anyone who is the subject of the Reportable Matter, and any business unit concerned. The investigation will also have proper regard to the principles set out in the Australian Standard on Whistleblower Protection Programs.

Communicating Reported Incident

The Whistleblower Investigations Officer will keep you informed of the outcome of the investigation arising from your report, subject to considerations of the privacy of anyone who is the subject of the Reportable Matter and normal confidentiality requirements.

Where practicable, you will be provided with initial feedback within a week of making your report, and any further feedback on a fortnightly basis as the matter progresses.

Your Protection

The person to whom you make a report under this Policy may, if you agree, disclose your identity to the Whistleblower Protection Officer, but will otherwise keep your identity confidential. They will ensure that all files relating to your report are kept secure and that information received from you is held in confidence. It is only disclosed to a person not connected with the investigation if:

- You have been consulted and have consented to the disclosure, or
- It is required or permissible by law

Someone might deduce your identity without there having been a breach of confidentiality, if the nature of your report points to one particular individual having made it, or otherwise, as a consequence of the nature of the investigatory process.

TDG recognises that "whistleblowing" can be a very stressful and challenging thing to do. Provided that you are acting in good faith and that you have not yourself engaged in serious misconduct or illegal conduct, to the maximum extent possible, you will not be subject to disciplinary sanctions by TDG in relation to any matters that you report.

TDG will safeguard your interests, taking into account this Policy, the Australian Standard on Whistleblower Protection Programs, and any other applicable policies and laws.

In particular, TDG will take whatever action is possible consistently with this Policy to ensure that you are not personally disadvantaged for making your report, whether by dismissal, demotion, harassment, discrimination, or any form of current or future bias.

If you claim to have been the subject of any such action as a consequence of making your report, and the matter cannot be resolved with you by management, the matter will be referred to an independent and suitably qualified person nominated by the Group CEO.

Any person found in breach of the provisions in this Policy will be subject to disciplinary procedures, up to and including the termination of your employment or engagement with TDG.

Whistleblower Protection Officer

The Group GM Legal & Executive Management is appointed as a Whistleblower Protection Officer with powers and duties consistent with the Australian Standard on Whistleblower Protection Programs.

False Reporting

A false report of a Reportable Matter could have significant effects on TDG's reputation and the reputations of other staff members. It could also cause considerable waste of time and effort.

Any deliberately false reporting of a Reportable Matter, whether under this Policy or otherwise, will be treated as a serious disciplinary matter.

Records

The Group GM Legal & Executive Management will maintain a record of all whistleblowing incidents and actions taken under this Policy, so that the Policy can be periodically reviewed.

Any questions about this Policy should be directed to the Group CEO or one of TDG's Group Managers. Specific questions about whistleblower protection issues can be directed to the Whistleblower Protection Officer.

Controlled Document

Only the electronic file retained in the TDG Intranet at <https://totaldraincleaning.sharepoint.com/sites/tdg-ims/IMSMasterDocuments> is controlled; all other distributions are Uncontrolled. Validation of the controlled version must be done via SharePoint-controlled metadata. The following information is provided to assist users in finding and referencing the controlled document.

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