

Quality Policy

TDG Environmental (TDG) is a leading provider of environmental contracting services to the government, water and power utilities and infrastructure sectors. TDG have a high degree of expertise and professionalism. We will produce and deliver the best products and services that consistently conform to our customers' expectations.

TDG aims to retain and expand our customer base by continually improving products and services, related to their needs, at a competitive price.

We will ensure consistency in the goods and services we provide by:

- Compliance with elements of AS/NZS ISO 9001:2015 by providing well-defined and approved systems and procedures which are understood and used by all staff.
- Having measurements in place to ensure quality of performance of our processes are maintained.
- Provide ongoing training and professional development to our people in order to maintain the highest level of skills and expertise.
- Maintaining our Integrated Management System (IMS) to standardise business processes and provide regular feedback to the company on compliance performance.
- Pursuing continual improvement in all our systems and processes as our means of achieving preferred supplier status.
- We set and review annual objectives and targets to ensure we meet company and customer expectations.

We will accomplish our business objectives as a responsible and ethical member of our community, sensitive to the social and environmental impact of our actions.

As part of our commitment to continual improvement, this policy will be regularly updated, shared and consulted with all relevant stakeholders.